

# FAQs

## Drain and Waste System Cleaners



**Q What is the difference between the acid based drain openers, Clobber and Sizzle?**

**A** Clobber is a concentrated blend of sulfuric acid and Sizzle is composed of hydrochloric acid. Sulfuric acid is very effective at dissolving organic material, like food, grease and hair; Sizzle is used for dissolving inorganic material like mineral deposits, lime rust and scale.

---

**Q Why does Oatey require a waiver in order to sell Clobber to a wholesaler?**

**A** Oatey believes that due to the dangerous nature of Clobber, it should only be used by professionals who know how to use, handle and store the product. Clobber should never be used by an individual that is not trained, and does not understand the dangers of sulfuric acid.

---

**Q Why is Glug better than other caustic drain openers?**

**A** Glug is composed of sodium hydroxide flake. Many other similar products use sodium hydroxide prill (little beads). The prill is denser and has less surface area. Unlike the flake, it does not get caught in the clog as easily and therefore can pass through the clog without dissolving it.

---

**Q What is the difference between PT Bio1 and PT-4?**

**A** PT Bio1 uses bacteria blends to completely digest and eliminate grease. PT-4 uses solvents to liquefy it and move it out of the system. PT-4 acts faster but does not completely digest the grease; it simply moves the grease out of the system.

---

**Q Why is Hercules Root Destroyer not for sale in some states?**

**A** This product is an herbicide and therefore must be registered with each state's EPA. Some states do not allow copper sulfate to be used as an herbicide.

---

**Q What drain cleaner is recommended for safe use in a residential kitchen?**

**A** Glug is safe and easy to use for most common kitchen sink clogs. If you think the clog is grease related, PT Bio1 may be your best option.

# FAQs

## Drain and Waste System Cleaners



### **Q** What would cause damage to a Clog Buster?

**A** The most common Clog Buster failures occur because it was inserted into the drain pipe improperly. Clog Busters must be fully inserted into the drain pipe and not into a 90 degree elbow or Tee fitting. These fittings allow for uneven expansion and eventual failure.

---

### **Q** What is the best product for cleaning a grease trap?

**A** PT-4 or PT Bio1 are both designed for this application, but PT-4 is fast acting and PT Bio1 is better cleaning.

---

### **Q** How do I clean up a clobber spill?

**A** **Spills/Leak Control:** Spill area should be isolated to avoid possible exposure, and remove all ignition sources.  
**Small spills:** neutralize with soda ash or lime, then absorb with sand, clay or diatomaceous earth.  
**Dike large spills:** collect into an acid resistant container if possible. Otherwise, cautiously dilute and neutralize with soda ash or lime, then collect or sweep neutralized material into an acid safe container for proper disposal. Wash the area with large amount of water.

---

### **Q** What is the difference between Liquid Glug for the bathroom and Liquid Glug for the Kitchen?

**A** While the active ingredients are very similar, there are subtle differences that make them better suited for each application. For example, Liquid Glug for the Kitchen uses a deodorizer designed to eliminate the smell of leftover food in the DWV system.

---

### **Q** Can Clobber be used on a fixture that has water setting in it?

**A** No. This is a very harsh acid based product. If left on surfaces even when mixed in with standing water, an etching process will take place and permanently damage the finished surface of the fixture.

---

### **Q** How do you dispose of unused Clobber or Sizzle?

**A** You should contact your local fire department or building department to find out the protocol is for the disposal of hazardous materials.