

# FAQs

## Pans & Stands



### **Q Which water heater pan should be used when installing a water heater?**

**A** The plastic pan is not approved for gas water heater installations, and the aluminum pan must be used. The plastic and aluminum pans are approved for electric water heater installations.

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### **Q Can a plastic water heater pan be installed above a finished ceiling?**

**A** You should always check with your local building and fire officials before installing a plastic pan above a finished ceiling. If the return air to the furnace is not isolated through air tight duct work or the open ceiling is used for the return air, the plastic pan should never be used. If the plastic pan is used in these applications and exposed to flames, the toxic smoke can be drawn back to the furnace and distributed throughout the building.

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### **Q Can different drain materials/sizes be used when connecting the drain to the water heater pans?**

**A** We offer 3 different fitting adaptors for our pans:

- 1.** #34086 – 1" inside & 1-1/2" over PVC Adaptor. This adaptor allows you to solvent weld a piece of 1" PVC or a piece of 1-1/2" PVC pipe into the adaptor.
- 2.** #34088 – 1" inside & 1-1/2" inside PVC Adaptor. This adaptor allows you to solvent weld a piece of 1" PVC pipe into the adaptor, or solvent weld a 1-1/2" PVC fitting hub onto the adaptor.
- 3.** #34089 – 1" CPVC adaptor. This adaptor allows you to solvent weld a piece of 1" CPVC into the adaptor hub.

If you need further clarification on these installation options, please contact customer service and they can send you an illustrated copy of application instructions.

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### **Q How deep are the water heater pans?**

**A** The standard depth for the aluminum and plastic pans is 2-1/2". We also offer 3" deep plastic pans in all sizes for those areas where 3" depth is required. 3" deep pans are only available in 18", 20", 22", 24", 26", 28" and 30"

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### **Q What is the thickness of the aluminum water heater pans?**

**A** 28 gauge or .032"

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**Q** What is the thickness of the plastic water heater pans?

**A** .0625"

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**Q** What diameters are available for the water heater pans?

**A** Plastic and aluminum pans are available in the following sizes: 18", 20", 22", 24", 26", 28", 30" and 32". Make note that these are interior dimensions and the exterior dimensions for each pan size is plus 1".

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**Q** What is the maximum temperature that plastic water heater pans can be exposed to before the integrity of the pan is affected?

**A** The Vicat softening temperature is 180°F.

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**Q** Can the existing holes in the pans be plugged by the end user?

**A** No. It is very unlikely that you would be able to create a watertight patch, and this would void any manufactures warranties. If you need a pan without holes for your application, we offer several pans for you to choose from: 22" Plastic Pans #34066 do not have holes stamped into them. Aluminum Pans are available without holes in all sizes.

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**Q** Does Oatey offer a washing machine pan without the ribs on the inside bottom?

**A** Yes. The #34169 – 28"x30" pan does not have ribs.

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**Q** What are the measurements for the Washing Machine Pans?

**A** **Outside diameter:** 29-3/4" x 31-3/4"

**Inside diameter:** 27-11/32" x 29-11/32"

**Depth:** 2-19/32"

